

COMAL APPRAISAL DISTRICT

900 S. SEGUIN AVENUE
NEW BRAUNFELS, TX 78130

RUFINO H. LOZANO
CHIEF APPRAISER

[REDACTED]

Dear Taxpayer,

Regarding the receipt of your 2020 Tax Statement prior to your protest being heard by the Comal Appraisal District. We understand and appreciate your concern and please know that the Comal Appraisal District is working toward getting your appeal processed as soon as possible. To clarify, the Appraisal Review Board has not yet certified the value of your property. Since the Tax Office was not fully informed by the District that your property was under protest, your bill was processed and mailed out as usual. Please know that the Tax Office is aware of the situation and that your account will be handled appropriately, according to the Texas Property Tax Code. Once your appeal before the Appraisal Review Board has been completed, the District will notify the Tax Office that your protest has been finalized and updated information regarding your value and/or exemptions will be delivered to their office. The Tax Office will then send you a Corrected Statement, regardless of whether or not a change was determined in your property.

Accordingly, if you are wanting to pay your taxes before December 31st or January 31st, you may consider two options that are available to taxpayers in these circumstances:

1. The taxpayer may pay the tax at any time. If the amount paid is more than the tax due following the final determination of the Appraisal Review Board, the Tax Office will process any refund that is due under the Texas Property Tax Code.
2. The taxpayer may consider the statement as information and wait to pay until the protest is final. When the Tax Office receives the necessary information from the Appraisal District, a supplemental bill will be sent. The delinquency date will be adjusted according to the Tax Code. In most cases the taxpayer will have 21 days to pay before the imposition of penalties and interest.

Please know that the Appraisal Review Board will be holding hearings in January. It is anticipated that the remaining hearings will be processed at this time. Your hearing notice and evidence will be delivered in the method of delivery that you selected on your protest form. Individual owners representing themselves will also receive an automated call reminding you of the hearing date and time the week prior to your hearing.

For additional information, please visit our website or feel free to email us at comalad@co.comal.tx.us or call us 830-625-8597.

Sincerely,

Comal Appraisal District